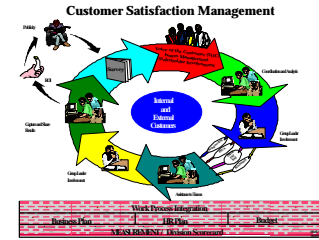


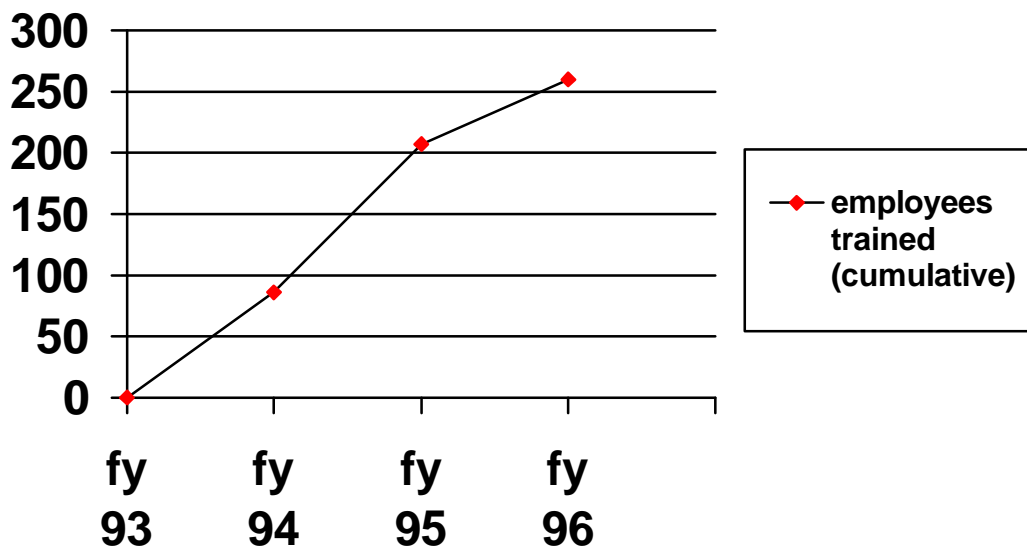
# ROQ

*Return on Quality*



## Quality Training Provided

BUS Division provides its employees with basic quality training by way of the QUEST 2001 course licensed from Prism, Inc. QUEST 2001 provides employees with a basic quality vocabulary, basic quality management concepts, a problem solving method, and practice in improving a simulated process.



**BUS Division Quality Support Office**

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